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i-p-tel GmbH
Marc-Chagall-Str. 49
D-55127 Mainz

Pascal Merle
Tel. +49 (0)6131 41 537
Fax +49 (0)6131 466 138

Web: www.pbxes.com
E-Mail: pm@i-p-tel.de

First million voice minutes over virtual iPBXes

The virtual iPBXes of the German carrier i-p-tel, has been improved since the end of the beta phase in May 2006. With over one million of connected voice minutes, i-p-tel proved that virtual iPBXes is a viable solution as a hosted PBX platform, and has a part in the future of telecommunications.

Two additional servers in Nuernberg, Germany and San Diego, California have recently been added for the hosting of the service. Thus users in North and South America can be served with better voice quality, while the overall system performance was raised. By adding redundancy, the hosted PBXes solution, now features a monthly availability of 99.9%.

The hosted iPBXes offer roughly the same features of a classic PBX such as:

Call Diversion / Forwarding	Conferences
Call Transfers	Call pickup
Ring Groups	Call monitor
Call Parking	Voicemail
Music on hold	Up to 40 extensions

plus additional options like:

Fax over email	Call-thru
Announcements	Callback
Digital Receptionist	ENUM Integration
Queues	Least Cost Routing (LCR)
Local Dial-plan	Integration of SIP Providers

which earlier could only be found on complex and costly telephone systems.

This offers residential users, along with small and medium-sized companies an economical alternative to a conventional telephone system, able to support multiple locations, yet powerful and easy to use.

Additionally a growing number of WLAN access points, allows mobile handsets to be integrated into the mix, along with wired ATAs and soft clients. Therefore the extensions of a virtual PBXes are no longer bound to a wire or to a particular location.

Currently the 4,000 users, whose number is rising daily, demonstrate that i-p-tel's hosted PBX service, do not just generate cost savings compared to conventional solutions, but it also streamlines communications between several office locations, while it seamlessly integrates home offices.